



Terms and Conditions

The use of this website is governed by these terms and conditions, which may be amended by us from time to time. Each time you use this website you acknowledge to us that you have read these terms and conditions and agree to be bound by them.

1. By making a purchase on this website, you certify that you are at least 18 years of age.
2. The wines offered for sale on this website are for customers located within Australia only. A delivery address must be a physical address - no P.O boxes will be accepted.
3. All prices are quoted in Australian dollars and include applicable tax and a flat-fee delivery charge.
4. We reserve the right to cancel any order placed by you at any time including after delivery if it emerges that there has been a material error in the price paid for the wine (eg, due to computer error).
5. Please appreciate that wine is available only while stocks last and maybe subject to change. We will make every effort to ensure stock supplies are accurate and sufficient to satisfy online orders however reserve the right to cancel an order if at the time of processing the order it is apparent that the order cannot be met. In such event, you will be contacted using the customer details provided to us with the full cost of the cancelled purchase to be refunded to the same credit card used to purchase the wine.
6. Estimated delivery times are dependent on our delivery agent/s including Australia Post and Anonymous Wine Freight. Granjoux cannot guarantee that the estimated delivery times will be met. Tracking details will be provided upon request.
7. Delivery is deemed complete upon delivery to the address provided and Granjoux will not be liable theft or damage once the wine is delivered and signed for by you or your agent (who must be at least 18 years of age).
8. Please contact us immediately at info@granjoux.com if your wine has been broken or damaged in transit. We will replace or refund you for any bottle of wine purchased directly from us that is damaged or broken in transit.
9. We endeavour not to dispatch wines during periods of predicted extreme heat however we do not refund or replace bottles damaged due to poor weather conditions during shipment nor for ordering errors made by you.
10. All intellectual property rights appearing on this website (names logos and copyright material) remain the property of Granjoux Wines (ABN 49 746 610 018) and are protected under Australian and International copyright law. You must not use the intellectual property in any way whatsoever unless expressly permitted by us in writing prior to its use.